

ENLITEN IT LTD CORE VALUES

Our core values define who we are, how we work, what we believe in and what we stand for. They govern how we act and how we expect to be treated.

Safety

We don't want accidents or injuries to any of our employees, contractors and everyone we work with. Safety first at all times.

People

Our people are our business. We are professional experienced individuals focusing on delivering the best possible experience to our customers. We aim to attract, develop and retain the best people, treating each other with honesty, compassion and respect. We create a stimulating, fun and open work culture that promotes personal development and work/life balance and rewards competitively. Our staff are not only technically adept within their areas of expertise, but they are also versed in educational methodologies.

Client Interests

Our clients' interests always come first. If we serve our clients well, our own success will follow.

Partnership

Our ongoing business depends on healthy relationships with customers, contractors, business partners, and suppliers. We build and nurture strong partnerships that are mutually beneficial, making sure that we understand the business needs of contacts, so that we can always aim to exceed their expectations. Everyone in our organisation contributes to the quality of the relationships we build and we actively seek feedback.

Social Responsibility

Being socially responsible is integral to what we do. We aim to assist where possible to making the lives of those less fortunate than ourselves better. We prioritise the hiring of people local to our centres of activity and work with local supply chains where possible. We are committed to minimising the impact of our activities on the environment by conserving resources, reducing waste and preventing environmental pollution via emissions.

Fiscal Responsibility

We expect to receive fair reward for our business performance. We are cost aware and carefully manage our own and our customers' costs. We manage financial risk systematically and communicate our financial performance in a clear, concise manner. The greatest impact that most businesses have on their community is through their suppliers and their staff. To that end we have a policy that pays small business earlier – preferably within 14 days, and we always pay our suppliers up-front.

Integrity

We are extremely proud of our reputation which depends on our people consistently doing the right thing. We provide a trustworthy, objective, independent, honest and professional

service. We are ethical in all our business dealings and we foster a culture of transparency and responsibility.

Quality Service

We do our best to constantly justify our reputation for quality. Our clients tell us that our people, and services have differentiated our firm over the long term. Accordingly, we will do what is necessary to ensure high quality in all aspects of our business and, importantly, we will not cut corners at the expense of sound long-term development of our services or people. We undertake only those assignments we can perform with complete confidence and aim to get it right, first time, every time. We actively seek feedback on all assignments and continually look to make continuous improvements in what we deliver.

Education

We are disciplined in our approach to our work. It is essential for us to be well prepared through continuous professional training and education.